

STANDARD LIMITED WARRANTY

Every tire, tube and wheel supplied by Tireco is warranted to be free from defects in materials and workmanship subject to the terms, conditions and limitations as stated below. If our examination of a warrantable product determines that the product has failed due to a defect in materials or workmanship, we will make a reasonable allowance toward the purchase of a new product at current prices or other adjustment within our discretion. Adjustments will be made on a pro-rata basis determined by the amount of usage or service received by the product and will be based on the most recent purchase price (proof of purchase is required).

TERMS, CONDITIONS, AND LIMITATIONS

Any product, no matter how well constructed, may fail in service or become unserviceable due to conditions beyond the control of the manufacturer. Under no circumstance is this Standard Limited Warranty a representation that a tire, tube or wheel failure cannot occur.

WHAT IS COVERED:

This Standard Limited Warranty is only applicable to products sold in and used on vehicles registered & operated in the United States, U.S. Territories, Canada and Mexico. In addition, this Standard Limited Warranty is applicable only to the original purchaser of the product, and is not transferable. The costs of mounting, balancing and other associated services as well as any applicable Federal, State or Local taxes are not covered by this Standard Limited Warranty.

WHAT IS NOT COVERED:

This Standard Limited Warranty does not cover and Tireco will not adjust any of our products against road hazards, including, but not limited to, cuts, punctures (whether repairable or not), snags, bruises, tears, impact breaks, etc. Products are also not warranted if damaged due to misuse, including, but not limited to, improper installation or mounting, misapplication, improper repair, overloading, improper inflation, excessive speed, racing, spinning, drifting, unintended off-road use, stone drilling, improper use of chains, use of non-approved or non-standard rims (as determined by the Tire and Rim Association), continued operation while severely under-inflated, misalignment or imbalance of wheels/rims, defective brakes or shock absorbers, abuse, accident or collision, willful damage, oil or chemical action, improper storage, fire or other excessive heat, vandalism, and water or other material entrapped inside the product.

Specific Tire Limitations and Exclusions

- Tire adjustments will be based on the remaining tread depth. Tires worn to 2/32" tread depth or to the tread wear indicator bars are deemed to have served their full useful tread life and are not adjustable for any reason.
- Tires returned for out-of-round or ride disturbance conditions within the first 2/32 of tread wear will be credited for 100% of their value based on the average purchase price for the last six months. Tires returned for out of round beyond the first 2/32 of wear will not be considered for adjustment. Off Road, Agriculture and Trailer tires are not eligible for out-of-round or ride disturbance consideration.
- Tires that have been branded to note special classifications such as "B" (blemished) may not be considered for adjustment at Tireco's sole discretion.
- Tires marked with an "NA" (nonadjustable) are specifically excluded from this Standard Limited Warranty.
- For tires designed for and used on all classes of recreational vehicles, equipment trailers, horse trailers, cargo trailers and all other trailers, Tireco may require a certified weight ticket for any warranty consideration. Specialty Trailer tires are specifically limited to a warranty of four (4) years from date of manufacture and any allowance made will be based on our Manufacturer's Suggested Retail Price (MSRP).
- Loss of time, or use, inconvenience, or any incidental or consequential damage.
- Tires which have been retreaded (other than those specifically mentioned in our [Limited Casing Warranty](#)) or altered in any way are not warranted.
- Tires that do not have a Department of Transportation (DOT) number; tires that fail due to the addition of aftermarket materials (tire fill, sealant, balancer, etc.); tires that have been modified by notching, buffing or cutting; tires returned for weather/ozone cracking after two (2) years from date of purchase; tires with production dates six (6) years and older.

Specific Tube Limitations and Exclusions

- Tube adjustments will be considered on a case by case basis and must be claimed within the first 30 days after installation or one year from the date of purchase, whichever comes first.

Specific Wheel Limitations and Exclusions

- Cosmetic defects caused by weathering as well as used, reconditioned or blemished wheels are specifically excluded from this Standard Limited Warranty.
- Chrome plating and clear coat finishes are warranted against peeling, cracking and other cosmetic flaws for a period of one (1) year from date of purchase.
- New wheels returned without all of the original packaging material in good condition including the original box will be charged a 15% restocking fee.

HOW TO GET SERVICE:

Each step of the following procedures must be completed in order to qualify for any credit provided by this Standard Limited Warranty:

1. The dealer/customer must contact the Tireco Consumer Relations Department to receive a Return Merchandise Number (RMA) to start the warranty claim process.
 - a. rma@tireco.com
 - b. 1-800-937-9433
2. The dealer/customer must use the Warranty Claim Form provided by Tireco for any adjustments to be considered for credit. The Claim Form must be filled in completely (Tire size, Tread pattern, DOT, Remaining tread, etc).
3. To obtain mileage proration adjustments the dealer/customer must have completed the [Tire Installation Form](#) and provide proof of original purchase for the claim tires(s) that states the vehicle mileage at the time of the original installation.
4. Dealer/customer must obtain proof that the tires have been rotated every 5,000 miles and complete and sign Tireco's [Mounting and Rotation Service Record \(For Mileage Warranty\) Form](#).
5. The Consumer Relations Representative will request tire(s) to be sent to one of Tireco's Adjustment Centers at our expense for inspection. Shipping instructions along with an RMA number will be provided.
6. The dealer/customer must send the completed Claim Form and all other documents for the mileage warranty with Tires to the Adjustment Center.
7. Upon receipt of documents and tires, the appropriate Tireco Representative will complete the inspection.
8. If the tire(s) is adjustable, the dealer/customer will be notified and will be issued a credit after which the tire will be destroyed by Tireco.
9. If the tire(s) is not adjustable and does not meet the limited mileage requirements, the dealer/customer will receive a letter of notification with an explanation. If the tire(s) was requested by the dealer/customer to be returned, the non adjustable tire(s) will be returned at the expense of the dealer/customer. Any tire that the dealer/customer leaves with Tireco will be destroyed without further notice.
10. No credit shall be given until a completed warranty claim form and all documents related to the claim are received by Tireco and the tire is found to be adjustable.
11. Any form that is illegible or incomplete may be returned to the dealer/customer for completion and will delay the application process.
12. For any questions or if you need assistance in filling out the forms, please call Tireco consumer relations department 1-800-937-9433 or email us at rma@tireco.com.

PLEASE NOTE:

All tires/wheels returned to Tireco for warranty consideration are subject to inspection. Tires/wheels that are found to not meet the warranty criteria (adjustable) will be disposed of at the time of inspection unless the tires/wheels have been previously requested to be

returned. All tires/wheels returned to the dealer/customer will be done at the dealer's/customer's expense.

TO ASK QUESTIONS, REQUEST INFORMATION OR FILE A CLAIM:

Contact our warranty professionals at 1-800-937-9433 or via email at rma@tireco.com. No claim will be considered unless submitted in accordance with our standard claim procedures. Claim forms and all warranty related forms can be found on our website www.tireco.com. All product returns must be accompanied by a completed Return Material Authorization (RMA) form and number. Products submitted without prior authorization will not be processed and are subject to freight chargeback.

YOUR RIGHTS UNDER STATE LAW:

All implied warranties, including any warranty of merchantability or fitness for a particular purpose, are expressly limited to the duration of this Standard Limited Warranty. All obligations or liabilities for indirect, incidental or consequential damages are hereby excluded to the extent permitted by law, including economic loss, loss of profit, loss of use of vehicle, loss of time, inconvenience, personal injury or death. Some states/provinces do not allow limitations on how long an implied warranty lasts, or the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusions may not apply. This Standard Limited Warranty gives the customer legal rights that may vary from state/province to state/province. This Standard Limited Warranty, the [Standard Limited Mileage Warranty](#), and the [Limited Casing Warranty](#) are the only express warranties applicable to items sold by Tireco, and supersede the terms of any previous warranty.